CAMPUS SERVICES

Information Services & Technology
The Information Services & Technology Division (IS&T) provides computing, information, and network services to the entire campus community. A campus-wide network for data, voice, and video communication provides phones, data, and video connectivity for students, faculty, and staff. In addition to supporting many college and department-specific student computing labs, the Academic Computing Center on the ground floor of Anderson Hall serves as the focal point for instructional computing activity and manages student labs totaling more than 200 workstations. The labs, which post their open hours online (http://www.wcupa.edu/infoservices/clientServices/itHelpDesk/), have consultants on duty to assist students. All computers support general-purpose applications such as word processing, spreadsheets, graphics, and database management systems (Microsoft Office suite) plus course-specific software such as SPSS, SAS, Minitab, Mathematica, Quark, and others. The software and applications are also available for remote access through RamCloud. https://www.wcupa.edu/Infoservices/ramCloud/
The labs also provide access to multi-function printers and scanners. Student computing facilities are also located in Library and Sykes Student Union. IS&T provides many resources and services to promote the use of technology in the teaching and learning environment. More than 150 classrooms are equipped with multimedia technologies. For further information, contact the IT Help Desk at 610-436-3350.

Campus Store
The WCU Campus Store is located on the ground floor of Sykes Student Union. The Campus Store has new and used textbooks for all WCU courses, a growing textbook rental program of new and used titles, and select course offerings including digital textbooks. Textbooks may be purchased in the store or on the store’s website www.wcucampusstore.com (http://www.wcucampusstore.com). For your convenience, we provide in-room delivery for early online textbook orders in August and January. The WCU Campus Store also stocks supplies, course supplies, and a wide selection of reference books, as well as study and teacher aids. WCU Campus Store offers a complete line of official WCU-imprinted clothing and an array of gifts that can be purchased on the store’s website. Greeting cards, snacks, candy, soft and energy drinks, health and beauty aids, electronics, and laundry supplies are also available in the Campus Store. Spirit items for athletic events are available as well. Services offered include special orders for computer software and general interest books (at no extra cost), an onsite Greek wear provider, UPS and USPS shipping services, and daily book buybacks. All major credit cards, Ram Bucks, and personal checks, accompanied by a valid ID, are accepted. The store hours are as follows:
Monday - Thursday, 8 a.m. - 6 p.m.
Friday, 8 a.m. - 4 p.m.
Saturday, 11 a.m. - 3 p.m.
(hours are subject to change).
For additional convenience, the store offers extended operating hours at the beginning of each semester. For more information call 610-436-BOOK or visit the website at www.wcucampusstore.com (http://www.wcucampusstore.com)/.
For additional clothing and gift options for your family, alumni, parents, and students, please visit our location in the town of West Chester. The Ram Shop, at 134 N. High Street, offers a boutique atmosphere and specialized customer service. Also visit the Ram Shop website at www.wcuramshop.com (https://wcuramshop.com).

Career Development Center
The Twardowski Career Development Center is committed to supporting graduate student success by facilitating programs and providing services that assist with identifying career options, researching and connecting with employment and continuing education opportunities, and developing the skills necessary to have a competitive edge in the job market. Services for graduate students include individual appointments and drop-in hours, resume and cover letter reviews, mock/practice interviews, career fairs, job postings online in Ram Career Network (https://wcu-csm.symplicity.com/students), and an on-campus interviewing program. The center’s website links to a variety of job search sites grouped by Career Communities (http://www.wcupa.edu/_services/stu.car/documents/CareerCommunitiesatWCU.pdf) to facilitate an effective online job search.
The Career Development Center is located in 225 Lawrence Center (second floor) and is open year-round. For additional information, visit the Career Development website (http://wcupa.edu/cdc) or call 610-436-2501 to schedule an appointment.

Lawrence A. Dowdy Multicultural Center
The mission of the Lawrence A. Dowdy Multicultural Center (http://www.wcupa.edu/multiculturalAffairs) is to help provide and maintain a supportive environment that promotes the academic achievement and personal development of multicultural students at the University. This is accomplished by providing a wide range of services, programs, and activities aimed at meeting the educational, social, cultural, and developmental needs of multicultural students. In addition, the center collaborates with other offices, organizations, and departments to improve awareness of and appreciation for racial and cultural diversity for the University community.
The Multicultural Center serves as a general gathering place for all students and is also a home-base for the Lawrence A. Dowdy Multicultural Center Mentoring Program, the Board of Governors Scholarship program, and many multicultural student organizations. The center is located in Room 003 in Sykes Student Union and can be reached at 610-436-3273.

Sykes Student Union Building
The Earl F. Sykes Union first opened in 1975 as the community center for West Chester University. A building expansion and major renovations were completed in 1995, providing students with a 102,000-square foot multipurpose facility.
The student union, as a facility and an operation, is designed to encourage all members of the campus community to participate in a wide variety of cultural, social, educational, and recreational programs. The ground floor features the Lawrence A. Dowdy Multicultural Center, Campus Store, SSI Service Center, a 350-seat theater, the Ram’s Den Lounge, and the east patio entrance. The first floor offers a food court and dining area, a multi-use outdoor terrace, a 5,000-square foot multipurpose ballroom designed for dances, concerts, banquets, and lectures, as well as the student union administrative offices and building Information Center.
The second floor houses the Student Affairs offices of the Vice President, Assistant Vice President, Fraternity and Sorority Life, Student Leadership and Involvement, LGBTQ+ Services, and Off Campus and Commuter Services. The Student Services, Inc. Business Office and the department of Campus Activities, along with student clubs and organizations, are also located on the second floor.
The third floor Frederick Douglass Lounge Area features a 25-unit computer lab with quiet study and seminar space. Sykes Union also features 17 rooms accommodating groups from 4 to 500 for meetings, programs, and events.
For information concerning Sykes Union, please call the Information Center at 610-436-2984/3360.
Center for Women and Gender Equity (CWGE)
Since 1974, we have been celebrating, honoring, and empowering our campus community. We do this through a diverse range of educational programs, resources, and advocacy for all people.

The Center for Women and Gender Equity (CWGE) is a confidential resource where you can report incidents of sexual misconduct (dating/domestic violence, sexual assault, stalking, and harassment). We will provide you the support and resources you need to take your next steps.

Mission
CWGE promotes a campus culture and climate that supports principles of social justice, equity, inclusion, and community. We advocate for a campus community that values the safety, equality, and intellectual advancement of women and historically marginalized groups at West Chester University.

CWGE provides education, resources, and advocacy primarily on gender-related issues. We facilitate, sustain, and advance dialogue about how gender intersects with race, ethnicity, class, sexual identity, ability, age, and nationality.

Our mission is accomplished through:
- Educational programs that address a wide range of social justice issues that affect the success, well-being, and empowerment of women
- Special events, workshops, and trainings that promote awareness of the ways in which gender bias intersects with racism, classism, homophobia, and other forms of oppression
- Leadership opportunities that build confidence and provide skills to enhance the personal and professional growth of women
- Coordinating campus-wide violence prevention initiatives, including programming designed to engage men as allies in violence prevention
- Building allies and partners-in-movement through programming focused on healthier forms of masculinity and the ways in which gender impacts our everyday lives
- Confidential support and referrals for students experiencing sexual misconduct
- Information and referrals about issues that disproportionately impact women
- Advocating for systemic changes that support women and historically marginalized groups

The Center for Women and Gender Equity is located at 220 Lawrence Center. For more information, visit www.wcupa.edu/womenscenter or call 610-436-2122.

Institute for Women
The Institute for Women was initially designed to serve as the parent organization to represent the interests of women on campus. The institute is an independent body headed by a director and board of directors. Along with the Commission on the Status of Women, Women's Center, and Women's Studies Program, the Institute for Women engages in campus activities for the benefit of women students, faculty, and staff.

The institute sponsors the Graduate Grant, Endowed Book Fund, and other activities to enhance the self-esteem and career success of women at the University. The institute prepares periodic reports on the status of women at the University and also secures Charlotte W. Newcombe Scholarship Grants for mature second-career women. The Institute for Women offers an annual grant of $750 to a woman graduate student who is accepted into a master's degree program at West Chester University. Application and reference forms may be obtained on the Office of Graduate Studies (http://www.wcupa.edu/Grad) website. For more information call Alicia Hahn-Murphy, director, at 610-436-2122 or email aahahn@wcupa.edu. Students can also visit the The Institute for Women (http://www.wcupa.edu/instituteForWomen) website for more information.

Veterans Affairs
Under the provisions of Title 38, West Chester University is an accredited university for the education of veterans. The University cooperates with the Veterans Administration to see that honorably separated or discharged veterans receive every consideration consistent with either degree or non-degree admission standards.

All veterans, certain dependents of disabled or deceased veterans, and war orphans who wish to obtain educational benefits under the appropriate public laws must register with the Veterans Affairs Office at initial registration. Veterans must renew their registration with this office at the beginning of each subsequent semester and each summer session. The Veterans Administration requires undergraduate students who are veterans to schedule at least 12 semester hours per semester in order to receive full benefits under the GI Bill; and graduate students who are veterans to schedule at least 9 semester hours per semester in order to receive full benefits under the GI Bill.

West Chester University participates in the Yellow Ribbon Program under the Post 9/11 GI Bill. The Post 9/11 GI Bill pays up to the in-state tuition and fees for all students in the program, depending on their qualifying benefit level. For out-of-state students at the 100% benefit level, the University will contribute (and the VA will match) funds to make up the difference between in-state and out-of-state tuition and fees.

West Chester University is compliant with the recent passage of PA Act 11 and HB131 (http://www.legis.state.pa.us/cfdocs/legis/li/uconsCheck.cfm?yr=2015&sessInd=0&act=11) (referred to as the Veterans Access, Choice, and Accountability Act of 2014).

In accordance with Act 46 of 2014, West Chester University offers Priority Registration for Veterans. For guidelines regarding priority scheduling please visit the Registrar’s website (www.wcupa.edu/registrar/military.aspx).

The Greg R. and Sandra L. Weisenstein Veterans Center (http://www.wcupa.edu/veteranscenter) is located at 624 South High Street. The Veterans Center provides services and assistance to veterans, service members, and spouse/designates with their transition to college. Services include but are not limited to Student Veteran Group (SVG) meeting headquarters, a veteran lounge and computer area, the University's VA educational certifying official, assistance with VA educational benefits, and general VA information.

For information about the Department of Veteran Affairs (VA) benefits programs, assistance in completing the application for benefits, or to submit requests for enrollment certification, contact the Veterans Center (http://www.wcupa.edu/veteranscenter) at 610-436-2862 or e-mail veteranscenter@wcupa.edu.

Veterans' Residency
West Chester University adheres to the guidelines set forth by the PA Act 11 and HB131 in order to demonstrate compliance with the Veterans Access, Choice, and Accountability Act of 2014. According to WCU policy, your residency status may require you to supplement extra documentation to ensure you receive the proper, in-state tuition benefits. Please visit the Registrar’s residency section (http://wcupa.edu/registrar/residencyMilitary.aspx) for further information regarding military personnel.

Campus Recreation
The Department of Campus Recreation offers a variety of recreational activities promoting health, fitness, and wellness. Offices are located in the Student Recreation Center, which opened in 2012, at the corner of North Campus Drive and South New Street.

The Student Recreation Center is the site for several intramural sports, club sports, group fitness/small group training and climbing wall
programs, as well as a venue for open recreation - a time for students to just stop by to play "pick-up" games. Throughout each week, a variety of group fitness classes and climbing wall events are offered for all students and members. Additional programs include special one-day recreational events such as Madden Football, FIFA Soccer, racquetball, wallyball, tennis, and table tennis tournaments.

The building itself features state-of-the-art fitness equipment; an elevated three-lane walking/jogging track; two gyms for basketball, badminton, and volleyball; a multi-activity court for indoor soccer, floor/roller/field hockey, basketball, volleyball, and tennis; three fitness studios; racquetball/squash courts; a three-story climbing wall; a cafe; and a social lounge.

With more than 170 student employees, the Department of Campus Recreation offers employment opportunities to both undergraduate and graduate students within each program it sponsors.

Additional information can be found by visiting www.wcupa.edu/campusrec/, or by contacting the Department of Campus Recreation at 610-436-1REC (X1732).