CAMPUS SERVICES

Information Services & Technology

Information Services & Technology (IS&T) provides information technology products and services for the University community, including communications networks; collaboration tools; multimedia and video services; services for face-to-face, hybrid, and online courses; and support for multiple on-campus student computing labs. IS&T staff are committed to supporting student success, collaborating with all members of the University in their academic and administrative work. Our IT Service Catalog (https://www.wcupa.edu/infoServices/serviceCatalog.aspx) is designed to make it easier for the campus community to find information about and request campus IT services in a convenient, centralized location.

Besides Microsoft Office365 applications and Zoom enterprise video communications, a vast majority of software used in computer labs, like ArcGIS, SPSS, SAS, Matlab, Mathematica, eViews, MiniTab, SolidWorks, etc., are available for remote access on personal devices using RamCloud (https://www.wcupa.edu/infoServices/ramCloud/default.aspx) for all faculty and students. The University offers printing, copying, and scanning services for all students in select locations on campus using a service called RamPrint (https://www.wcupa.edu/infoServices/resnet/ramPrintCloud.aspx) from university or personal devices. RamNet (https://www.wcupa.edu/infoServices/commServices/rammerWireless.aspx) is an IS&T-provided service which enables ubiquitous high-speed wired and wireless networking access across all academic, administrative, and residence hall buildings for all faculty, staff, and students. In addition, all students have access to a digital library and online training using a service called LinkedIn Learning (https://www.wcupa.edu/linkedInLearning/), covering a wide range of technical, business, and software topics.

The IS&T Help Desk (https://www.wcupa.edu/infoServices/helpSupport.aspx) is the central point of contact for all technology-related hardware, software, and system support, such as Office 365, myWCU, and D2L at West Chester University, with offices located in Anderson Hall 119 and Brandywine Hall 003. The Help Desk provides first-level customer support for students and employees in locations such as administrative offices, classrooms, residence halls, remote sites, and satellite campuses using ServiceNow (https://www.wcupa.edu/infoservices/ServiceNow/).

Campus Store

The WCU Campus Store is located on the ground floor of Sykes Student Union. The Campus Store has new and used textbooks for all WCU courses, a thrifty textbook rental program of new and used titles, and select course offerings including digital textbooks. Textbooks may be purchased in the store or on the store’s website: www.wcupa.com (http://www.wcupa.com/). For your convenience, we provide in-store pick-up for online orders, or shipping is also offered. The WCU Campus Store also stocks supplies, course supplies, and reference materials, as well as study and teacher aids. WCU Campus Store offers a complete line of official WCU-imprinted clothing and gifts that can be purchased on the store’s website. Greeting cards, snacks, candy, soft and energy drinks, health and beauty aids, electronics, and laundry supplies are also available in the Campus Store. Spirit items for athletic events are available as well. Services offered include special orders for computer software and general interest books (at no extra cost); UPS and USPS shipping services; and daily book buybacks. All major credit cards, Ram Bucks, and personal checks, accompanied by a valid ID, are accepted. The store hours, subject to change, are as follows:

Monday - Thursday 8 am - 6 pm
Friday 8 am - 4 pm
Saturday 11 am - 3 pm
Sundays (Fall and Spring) 11 am - 3 pm

In Fall 2018, we launched an Inclusive Access pilot program that delivers digital course materials directly to D2L for each student enrolled in select classes. The program provides significant costs savings for students and ensures all participating students have their required materials on the first day of class. Inclusive Access continues to grow at a rapid pace due to the significant cost savings and ease of delivery to students.

For additional convenience, the store offers extended operating hours at the beginning of each semester. For more information, call 610-436-2242 or visit the website at www.wcupa.com (http://www.wcupa.com/).

Career Development Center

The Twardowsk Career Development Center is the bridge connecting students and alumni to the professional world, introducing them to who they can become.

The Career Center supports graduate student success through programs and services that help students explore and pursue career and continuing education options. We work one on one with graduate students to help develop the skills necessary to have a competitive edge in the job market. Services for graduate students include individual appointments and drop-in hours; resume, LinkedIn, and cover letter reviews; mock interviewing; job and internship fairs; employer meet-ups; and job postings via Handshake (https://wcupa.joinhandshake.com/login/). The center’s website (http://www.wcupa.edu/cdc/) links to various other online resources to help students develop and execute their career plans.

The Career Development Center is located in 225 Lawrence Center (second floor) and is open year-round. For additional information, visit the Career Development website (http://wcupa.edu/cdc/) or call 610-436-2501.

Lawrence A. Dowdy Multicultural Center

The mission of the Dowdy Multicultural Center (http://www.wcupa.edu/multiculturalAffairs/) is to help provide and maintain a supportive environment that promotes the academic achievement and personal development of multicultural students at the University. This is accomplished by providing a wide range of services, programs, and activities aimed at meeting the educational, social, cultural, and developmental needs of multicultural students. In addition, the center collaborates with other offices, organizations, and departments to improve awareness of and appreciation for racial and cultural diversity for the University community.

The Multicultural Center serves as a general gathering place for all students and is also a home-base for the Dowdy Multicultural Center Mentoring Program, the Board of Governors Scholarship program, and many multicultural student organizations. The center is located in Room 003 in Sykes Student Union and can be reached at 610-436-3273.

Sykes Student Union Building

The Earl F. Sykes Union first opened in 1975 as the community center for West Chester University. A building expansion and major renovations were completed in 1995, providing students with a 102,000-square foot multipurpose facility. Sykes Union has three floors of usable space and also features 17 rooms accommodating groups from 4 to 500 for meetings, programs, and events.

Taken from the Association of College Unions International’s 2018 Role of the College Union statement:

“The college union advances a sense of community, unifying the institution by embracing the diversity of students, faculty, staff, alumni, and guests. We bolster the educational mission of the institution and the development of students as lifelong learners by delivering an array of cultural, educational, social, and recreational programs, services, and facilities.”

The ground floor features the Lawrence A. Dowdy Multicultural Center, Campus Store; Student Services, Inc. Service Center; a 350-
seat theater; the Ram's Den Lounge/EcoGrounds coffee; and the east patio entrance.

The first floor offers a food court and dining area; a multi-use outdoor pergola; a 5,000-square foot multipurpose ballroom designed for dances, concerts, banquets, and lectures; as well as the student union administrative offices and building Information Center.

The second floor houses the Student Affairs offices: Fraternity and Sorority Life; Student Leadership and Involvement; Center for Trans and Queer Advocacy; and Off Campus and Commuter Services. The Student Services, Inc. Business Office and the Department of Student Activities are on this floor as well. The Center for Student Involvement, where student organizations have work space, is also located on the second floor.

The third floor houses the new Commuter Center, a 25-unit computer lab, several meeting rooms, and a meditation/prayer/quiet reflection space.

For information concerning Sykes Union, please call the Information Center at 610-436-2984/3360.

**Center for Women and Gender Equity (CWGE)**

Since 1974, we have been celebrating, honoring, and empowering our campus community. We do this through a diverse range of educational programs, resources, and advocacy for all people.

**Mission**

The Center for Women and Gender Equity (CWGE) promotes a campus culture and climate that supports principles of social justice, equity, inclusion, and community. We advocate for a campus community that values the safety, equality, and intellectual advancement of women and historically marginalized groups at West Chester University.

CWGE provides education, resources, and advocacy primarily on gender-related issues. We facilitate, sustain, and advance dialogue about how gender intersects with race, ethnicity, class, sexual identity, ability, age, and nationality.

Our mission is accomplished through:

- Educational programs that address a wide range of social justice issues that affect the success, well-being, and empowerment of women
- Special events, workshops, and trainings that promote awareness of the ways in which gender bias intersects with racism, classism, homophobia, and other forms of oppression
- Leadership opportunities that build confidence and provide skills to enhance the personal and professional growth of women
- Coordinating campus-wide violence prevention initiatives, including programming designed to engage men as allies in violence prevention
- Building alliances and partners-in-movement through programming focused on healthier forms of masculinity and the ways in which gender impacts our everyday lives
- Support and referrals for students experiencing sexual misconduct
- Information and referrals about issues that disproportionately impact women
- Advocating for systemic changes that support women and historically marginalized groups

The Center for Women and Gender Equity is located at 214 Lawrence Center. For more information, visit www.wcupa.edu/womenscenter (http://www.wcupa.edu/womensCenter/) or call 610-436-2122.

**Institute for Women**

The Institute for Women was initially designed to serve as the parent organization to represent the interests of women on campus. The institute is an independent body headed by a director and board of directors. Along with the Commission on the Status of Women, Women’s Center, and Women’s Studies Program, the Institute for Women engages in campus activities for the benefit of women students, faculty, and staff.

The institute sponsors the Graduate Grant, Endowed Book Fund, and other activities to enhance the self-esteem and career success of women at the University. The institute prepares periodic reports on the status of women at the University and also secures Charlotte W. Newcombe Scholarship Grants for mature second-career women. The Institute for Women offers an annual grant of $750 to a woman graduate student who is accepted into a master’s degree program at West Chester University. Application and reference forms may be obtained on The Graduate School (http://www.wcupa.edu/Grad/) website. For more information call Alicia Hahn-Murphy, director, at 610-436-2122 or e-mail ahahn@wcupa.edu (AHAHN@wcupa.edu). Students can also visit The Institute for Women (http://www.wcupa.edu/instituteForWomen/) website for more information.

**Veterans Affairs**

Under the provisions of Title 38, West Chester University is an accredited university for the education of veterans. The University cooperates with the Veterans Administration to see that honorably separated or discharged veterans receive every consideration consistent with either degree or non-degree admission standards.

All veterans, certain dependents of disabled or deceased veterans, and war orphans who wish to obtain educational benefits under the appropriate public laws must register with the Veterans Affairs Office at initial registration. During registration, veterans will be required to provide a current copy of their Certificate of Eligibility or Statement of Benefits (Post 9-11/Chapter 33 recipients). Veterans using Vocational Rehabilitation (Chapter 31) benefits will be issued an Authorization (previously called VA Form 1095) by their Vocational Rehabilitation Counselors. Additionally, veterans will be required to submit a WCU Request for Certification once per academic year for which they plan to use their entitlement. The Veterans Administration requires undergraduate students who are veterans to schedule at least 12 credit hours per semester in order to receive full benefits under the GI Bill® and graduate students who are veterans to schedule at least 9 credit hours per semester in order to receive full benefits under the GI Bill®.

West Chester University participates in the Yellow Ribbon Program under the Post 9/11 GI Bill®. The Post 9/11 GI Bill® pays up to the instate tuition and fees for all students in the program, depending on their qualifying benefit level. For out-of-state students at the 100% benefit level, the University will contribute (and the VA will match) funds to make up the difference between in-state and out-of-state tuition and fees.

West Chester University is compliant with the recent passage of PA Act 11 and HB131 (http://www.legis.state.pa.us/cfdocs/legis/li/uconsCheck.cfm?yr=2015&sessInd=0&act=11) (referred to as the Veterans Access, Choice, and Accountability Act of 2014). In accordance with Act 46 of 2014, West Chester University offers Priority Registration for Veterans. For guidelines regarding priority scheduling please visit the Registrar’s website (http://www.wcupa.edu/registrar/military.aspx).

The Greg R. and Sandra L. Weisenstein Veterans Center (http://www.wcupa.edu/veteranscenter/) is located at 624 South High Street. The Veterans Center provides services and assistance to veterans, service members, and spouse/dependents with their transition to college. Services include but are not limited to Student Veteran Group (SVG) meeting headquarters, a veteran lounge and computer area, one of two School Certifying Officials (the second School Certifying Official is located in the Financial Aid Office), assistance with VA educational benefits, and general VA information.

For information about the Department of Veteran Affairs (VA) benefits programs, assistance in completing the application for benefits, or to submit requests for enrollment certification, contact the Veterans Affairs Office at 610-436-3049 or e-mail ahaahn@wcupa.edu.
Center (http://www.wcupa.edu/veteranscenter/) at 610-436-5866 or e-mail veteranscenter@wcupa.edu.

Veterans’ Residency
West Chester University adheres to the guidelines set forth by the PA Act 11 and HB131 in order to demonstrate compliance with the Veterans Access, Choice, and Accountability Act of 2014. According to WCU policy, your residency status may require you to supply extra documentation to ensure you receive the proper, in-state tuition benefits. Please visit the Registrar’s residency section (http://wcupa.edu/registrar/residencyMilitary.aspx) for further information regarding military personnel.

* The GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by VA is available at the official U.S. government website at www.benefits.va.gov/gibill (http://www.benefits.va.gov/gibill/).

Campus Recreation
At West Chester University, the Department of Campus Recreation is the primary destination for the Golden Ram campus community to engage in recreation, social, and wellness-oriented programs and services. Blending components of fitness and well-being with the co-curricular educational experience it is our mission to assist each person in exceeding academic goals while establishing healthy lifetime behaviors. While at WCU we encourage you to treat yourself and allow your mind, body, and soul to engage in some daily PLAY time; you’ve earned it!

The Student Recreation Center is the central hub for many of the quality programs and services we provide. Opened in August, 2012, the SRC welcomes over 2,500 Golden Rams through its doors on a daily basis! With over 70,000 sq. ft. of recreation activity space we believe we have something for everyone. Features of the SRC include: a 34-ft. tall climbing and bouldering wall; 13,000 sq. ft of strength and conditioning equipment including an extensive line of Life Fitness cardio and strength equipment; three fitness studios featuring a wide range of group fitness classes including many Les Mills formats; two hardwood basketball courts; two racquetball courts; one multi-activity court perfect for floor hockey, soccer, volleyball, and many other activities; outdoor sand volleyball and basketball courts; men’s and women’s locker rooms; and the administrative offices for all full-time Campus Recreation staff.

Beyond the many outstanding programs and services provided through the Student Recreation Center, Campus Recreation also offers many structured opportunities which may meet at other locations on or off campus. Examples include:

* Fitness:
  - With over 35 group fitness class offered each week we believe students will find the perfect mix of classes to help them connect with others while establishing healthy behaviors. Classes include Barre, Body Pump, Cycle, Yoga, and Zumba!
  - The Lifestyle Nutrition program is comprised of hands-on workshops focused on how to create a healthy and balanced diet to support student success both in and outside the classroom

* Intramural Sports:
  - Leagues, tournaments, and one-day events all with a balance of competition and sportsmanship! Leagues are divided into men’s, women’s, and co-recreational and feature competition against other WCU Golden Ram students. Examples include basketball, cornhole, dodgeball, flag-football, kickball, softball, spikeball, volleyball, and many other FUN recreational but competitive sports. Many of the indoor competitions will take place at the Student Recreation Center while most outdoor events will be hosted at South Campus outdoor play-fields.
  - Outdoor Adventure Pursuits program (OAP)

* Through OAP, Campus Recreation offers a number of weekend trips to various destinations for activities such as ice climbing, waterfall walking, backpacking, kayak or canoe excursions, archery camp, and other events featuring the natural beauty of our region. The OAP program provides an excellent opportunity to get off campus, dig into nature, and enjoy meeting other students who share your appreciation for the outdoors and sustainability.
  - "Cocoa Clinics" feature educational discussions on topics such as sustainability practices, international backpacking, the art of layers, and other practical but educational topics--all served with tasty hot cocoa!

* Sport Clubs:
  - Campus Recreation is also home to over 29 different Sport Club teams, with many competing and succeeding at the regional and national level. Examples of current Sport Club teams include men’s and women’s ultimate Frisbee, men’s and women’s water polo, Crossfit, men’s and women’s ice hockey, equestrianism, Quidditch, rugby, wrestling, fishing, and many more. If WCU graduate or undergraduate students are looking to extend their competitive playing years or wish to learn a new skill, consider joining or starting a new club sport!

Through Campus Recreation we strive to provide our Golden Ram campus community a comprehensive and diverse line-up of healthy, fitness, FUN, recreational, and co-curricular programs and services. Through the many outstanding activities we provide, featuring innovative programming while also employing over 180 students in many leadership roles, we aspire to provide options for each person to create life-long healthy behaviors, opportunities for personal growth and awareness, and to create meaningful and positive relationships. We believe through the many programs and services we offer or through employment you will find Campus Recreation truly does offer something for everyone!

Additional information can be found by visiting www.wcupa.edu/campusrec/ (http://www.wcupa.edu/campusrec/), or by contacting the Department of Campus Recreation at 610-436-1REC (x1732).